



Dear Customer,

UniGroup Worldwide Inc. (“UniGroup”) is committed to providing you with quality cost-effective moving solutions to meet your needs. In addition, we are committed to safeguarding your confidential information. We are writing to inform you of the possibility that some of your confidential information may be disclosed by United States Customs, and to give you the means to protect yourself.

United State Customs provides information contained on the manifests of ships entering and exiting the United States daily to various commercial magazines and trade journals. These companies are then authorized to publish the information. We recently became aware that this information is aggregated by a company called Import Genius who provides access to this information for its subscribers via the Internet.

The information disclosed and published includes customer name and addresses. Some of our customers have reported to us that the information about their shipment is available from a basic Google search containing their names.

We have determined that customers may request that United States Customs not provide information about them on the magnetic tapes. In order to do this, you must send a letter to the Disclosure Law Officer of the U.S. Customs Services. We have attached a form letter that you can use to make this request. You only need to add your name and the U.S. address that will appear on the Bill of Lading, and then send the document to the address provided.

If you want your information kept confidential, it is important that you send the document as soon as possible.

We are also working with American Moving and Storage Association’s international division to see if we can get all household goods shipments exempted from the disclosure automatically.

Sincerely,

A handwritten signature in black ink, appearing to read "Brian Iles". The signature is fluid and cursive, with a long horizontal line extending to the right.

Brian Iles
Vice President, International Relocations